

JOB DESCRIPTION**JOB TITLE: Park Guide / Mountain Adventures**

Job Location: Utah Olympic Park **Position Code:** 030
Reports to: Mtn. Adventures Manager **Pay Grade:** 2
Function Area: Trackside/Nordic Plaza **Type:** Full Time/Part Time
Non-Exempt

Job Title: Park Guide / Mtn. Adventures

As a mountain adventures guide you will be responsible for leading guests through our ten adventure activities and providing an excellent guest service experience. As a guide you will be working outside with other highly motivated outdoor-minded people. Must be enthusiastic, energetic, and outgoing.

Major Tasks, Responsibilities and Accountability

- Operate all activities, perform daily inspections, and record Inspection information.
- Maintain guest and employee safety as a top priority and follow all safety protocols and procedures.
- Effectively and clearly explain activity instructions to participants
- Act in a courteous service oriented manner
- Take tickets/ check wristbands
- Wear park uniform and be well groomed and neat at all times
- Flexible mindset/ willing to help out where ever needed
- All other job responsibilities as assigned

Minimum Qualifications

- Must be at least 16 years old
- Flexible work schedule – must be willing to work day, nights, weekends, holidays

Physical Requirements

- Able to navigate through all elements, features, challenges with confidence and ease.
- Ability to lift 50 pounds
- Must be able to stand on feet for long periods of time
- **Must be comfortable at extreme heights**
- Ability to work outside in all temperatures/ weather extremes

Required In-House Training

- UOLF Orientation
- Sexual Harassment
- Drugs & alcohol
- Hazardous Communications Program
- Customer service
- Radio Protocol (emergency procedures)
- Company Cell Phone Policy

Employee Perks

- Unlimited park passes for your immediate family
- 6 friends or family passes (employee vouchers are non-transferable and cannot be sold)
- Monthly staff parties
- 20% off in the museum gift shop.
- Employee pricing in the café

This job description is not an employment agreement or contract. Management has the exclusive right to alter the scope of work within the framework of the job description at any time without prior notice.